National Network of Libraries of Medicine Southeastern/Atlantic Region Annual Report May 1, 2005 – April 30, 2006

Executive Summary:

Year 05 brought staff changes to the NN/LM SE/A. In March, Colette Becker was promoted to web developer after the completion of course work in web design and management. In April, Becky Hebert resigned her position as community outreach coordinator effective May 26, 2006. Her position will be advertised in mid-May. Also in April, Ruth Collins' position concluded with the end of the contract. A program management specialist will be hired in May for the new contract.

Membership grew this year, with more community agencies joining the Network to take advantage of training and funding opportunities. We now have 1,192 members, 614 full members and 578 affiliate members.

Several activities were continued to assist hospital libraries with their work and to promote their value within their organizations. The ESEA group, an electronic document delivery group in the region started in year 04 to provide rapid and free document delivery to members, has grown to 69 members. In year 05 we again funded the electronic document delivery award. Fifteen awards were made this year, bringing the total number of awards to 68.

We once again participated in an NN/LM endeavor during National Medical Librarians month to promote hospital librarians to their administrators. MJ Tooey sent over 94 letters to hospital and academic administrators in support of their libraries.

In addition, we offered our professional development awards to primary access library members. Seven hospital librarians applied for these awards to further development in technology, management and consumer health. As well, Toni began a series of quarterly web-conferences on topics of interest to hospital librarians to assist with professional development.

State planning initiatives continued in year 05. The University of Tennessee and East Tennessee State University partnered to hold a series of meetings in Tennessee. Activities also continued in North Carolina, Georgia and Maryland.

Through the efforts of our many Network members and RML staff we again had a busy year in outreach. The RML staff was on the road making site visits, exhibiting, training and promoting the Network. In all, RML staff introduced several new classes, provided 128 outreach activities, staffed 31 exhibits, and kept in communication with members through our newsletter, phone and in-person consultations, electronic discussion lists and site visits.

To assist Network members in providing outreach locally, we funded 16 subcontracts, 7 community connections awards, 2 library improvement awards, 7 technology awareness awards, 28 exhibit awards, and 14 training awards. Our funding resulted in Network members providing 856 outreach activities along with 28 exhibits.

During the summer, we were quite busy with hurricane related activities and funding projects. Hurricanes Katrina and Wilma made their way through the southern portions of our region. We coordinated DOCLINE activities and tried to stay in communication with libraries affected by the storms. The network access coordinator and the NLM DOCLINE team assisted in deactivating libraries in the affected areas. NLM and several network members from this and other regions offered free document delivery and other support. A plan to offer relief awards was formed and introduced. Eleven awards were made to hospitals, libraries and local physicians. We appreciated the assistance of the staff of the University of Mississippi Rowland Medical Library in keeping us abreast of issues and concerns of Mississippi libraries during this difficult time.

Meeting the many and varied needs and desires of our region as well as participating in the ever growing number of NLM initiatives, has become more difficult. Network members face more budget cuts, license restrictions, and staffing issues and look to us to do more. We try to meet demand with the limited staff we have and through our funding opportunities. The future looks no rosier. It is hoped that NLM will consider expanding staffing to assist those of us in large regions to meet the expectations of our Network members and NLM in reaching the large numbers of health professionals, public libraries, community groups, faith groups, and specific populations. If continued success is to be achieved, funding at or above our current level for outreach, is needed to ensure we can have more successful years.

I. Network Programs

A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER

Beth and Evelyn managed the DOCLINE activities in the Region. There are currently 654 DOCLINE members. During the year, 92 DOCLINE applications were received; five codes were deactivated, four were reinstated, and four libraries closed. Beth continued to monitor DOCLINE reports and contacted libraries with high non-receipt statistics and those that fell below the 75% fill rate norm.

The SE/A supported four ILL lending projects in the region - MACLend with 66 libraries from NC, MD, VA, WV, and DC; SEND with 76 libraries in AL, FL, GA, MS, PR, SC, TN, and VI; FreeShare with 162 Region 2 participants; and ESEA with 169 members.

The Electronic Funds Transfer System (EFTS) was promoted in the Region this year. 91 Network members are currently participating in EFTS with 24 resource libraries members. Beth serves on the EFTS Advisory Committee.

There are 510 libraries participating in DOCLINE Serial Holdings.

Three DOCLINE training sessions were held in the region:

- September 13, 2005 Beth taught *Keeping Up with DOCLINE* for the Maryland Association of Health Sciences Librarians at University of Maryland, Baltimore Health Sciences and Human Services Library, for 20 participants
- November 9, 2005 Beth taught *DOCLINE* at Georgetown University's Kennedy Institute of Ethics/Bioethics Library in DC for 10 participants
- March 16, 2006 Beth taught a DOCathon at the Tidewater Health Science Libraries meeting, Newport News, VA for 11 library staff attendees

B. Membership

We continue to use various methods to recruit new members to the Region. We attended state meetings of information professionals, exhibited at state library association meetings, presented at meetings of various groups, visited potential member worksites and referred potential members to our membership page on our website.

Currently, there are 614 full and 578 affiliate Network members in the SE/A Region. Beth has worked with Network members to update their DOCLINE institution records. Thirty (30) academic health sciences libraries continue to serve as resource libraries in the NN/LM SE/A for the current five-year contract. We will add one new resource library in the next contract, Florida State University College of Medicine, Charlotte Edwards Maguire Medical Library.

In October, in honor of National Medical Librarians Month, we sent 94 letters to Network members' administrators honoring the work of their medical librarians. Also, we highlighted several regional projects on the NLM website. These included: Community Health Information Service (CHIS) of the Palm Beach County Library System, FL; Web Presence for Public Health Departments, Foothills Area Health Education Center Gainesville, GA; Community Health Information Partners, Spartanburg Regional Healthcare System Spartanburg, SC; and C.O.I.N. - Community Outreach Information Network, Virginia Commonwealth University, Tompkins-McCaw Library for the Health Sciences Richmond, VA.

The RML staff hosted the NLM Associate Fellows on November 3, 2005. Staff provided overviews of their jobs, MJ provided an introduction to the building as well as a tour, and Dale presented a one hour introduction to PDAs.

Site visits to Network members included: Veterinary Medical Library at North Carolina State University; St. Thomas Hospital, Nashville, TN; North Carolina Central University Library School; and Western Maryland AHEC.

Staff presentations included:

- October 6, 2005 Janice presented the RML update at the MAC meeting, Charlottesville, VA
- October 24, 2005 Janice presented the NLM and NN/LM update at the Southern Chapter meeting, San Juan, PR
- October 17-18, 2005 Janice provided the RML update at the Georgia Interactive Network (GaIN) meeting and attended the opening of the Mercer University Frankenstein exhibit, Macon, GA
- November 15, 2005 Sheila served on the *Disaster Preparedness Panel* at the Alabama Heath Library Association (ALHeLA) annual meeting, Auburn, AL
- November 18, 2005 Toni presented an NN/LM Update at the quarterly meeting of the Atlanta Health Sciences Libraries Consortium
- December 1, 2005 Sheila presented on NN/LM funding opportunities at the December meeting of the Maryland Health Science Library Association (MAHSL)
- April 7, 2006 Janice provided the NLM and NN/LM update and served on the *Nuts and Bolts of Disaster Planning* panel at the Florida Health Sciences Association meeting, Tallahassee, FL
- April 11, 2006 Janice presented the NLM and NN/LM update at the Georgia Interactive Network meeting, Macon, GA
- April 4-7, 2006 Terri attended the Tennessee Library Association/Southeastern Library Association (TLA/SELA) conference in Memphis, TN and presented a spring NLM and NN/LM update for the Tennessee Health Sciences Librarian Association

Toni began a series of quarterly web-conferences on topics of interest to hospital librarians. The conferences were approved by the Medical Library Association for AHIP accreditation. On March 1, 2006, the first session on *Collection Development in the Post-Brandon-Hill Era* was held and attended by over 70 librarians/locations.

As part of our membership program, we offered professional development awards. The award supports Network member library staff in developing skills and knowledge in using technology for health information access and delivery, library or personnel management, or other skills that will benefit them in their positions.

Professional development awards funded this year include:

- Deniz Ender of Rex Healthcare to attend Adobe Acrobat classes
- Martha Pedigo, Gateway Health System Health Sciences Library, to attend the Marketing as if your library depended on it course at the Southern Chapter of MLA meeting, San Juan, PR, October 2005
- Paula Christian, St. Joseph's Hospital, Atlanta, to attend the consumer health course at the Southern Chapter of MLA meeting, San Juan, PR, October 2005
- Andre Peres, Mount Sinai Medical Center, Miami, to attend the Internet Librarian Conference, Monterrey, CA, October, 2005
- Alvin Hutchinson, Smithsonian Institution Libraries, to attend the NISO two-day workshop on Open URL and Met search, Washington, DC, September 2005

- Deniz Ender, Rex Healthcare, to attend the Marketing as if your library depended on it course at the Mid-Atlantic Chapter of MLA meeting, Charlottesville, VA, October 200
- Amada Bayer, Foothills AHEC, to attend the Georgia Health Sciences Library Association meeting and CE, Greensboro, GA, March 5-7, 2006

C. Regional Advisory Council

We held our annual RAC meeting at the University of Maryland Health Sciences and Human Services Library on February 24, 2006. The agenda included an overview of our NN/LM proposal, a presentation on disaster and emergency planning and recovery, an NLM update, discussion of ways to implement several of the new features of the next contract and a presentation on our five year accomplishments.

RAC members were consulted via the RAC electronic discussion list throughout the year and helped to test NLM systems and provide feedback when requested.

D. Communications

The SE/A used a combination of personal contact, print and electronic means to communicate with Network members. We published six issues of the electronic regional newsletter *SEA Currents*. In addition to the RAC electronic list, we used the nnlm-sea list, open to all Network members, to communicate with members. The list has 383 subscribers. Dale and Colette worked with the NN/LM web team throughout the year to maintain our presence on the NN/LM national web site as well as the SE/A site.

A suggestion has been made that the NNLM-SEA Listserv be abolished in favor of the *SEA Currents* Blog and the two MLA chapter lists. Membership in the SEA list is considerably lower than that of the MAC and Southern Chapter lists combined (Southern has 349 members and MAC has 303). This will be investigated in year 01 of the next contract.

Staff participated in teleconferences with the NLM and NN/LM staffs as scheduled. Also Terri and Becky participated in the consumer health coordinators teleconferences; Toni, Dale and Sheila in the outreach coordinators teleconferences; Becky in the specific populations outreach coordinators teleconferences; Beth in the DOCLINE coordinators teleconferences; Dale and Colette in the webteam; and Colette in the National Outreach Mapping Center teleconferences.

Toni maintained the NN/LM outreach listproc and the SE/A hospital librarians list. Beth managed the Maryland Area Health Sciences Library list. Sheila managed the District of Columbia Health Sciences Librarians (DCAHSL) electronic discussion list, the Tennessee Health Sciences Library Association (THeSLA) list and the Tennessee State Planning group list.

Dale and Sheila forwarded LinkOut and PubMed announcements to Network members. Toni updated the members on SIS and toxicology information, Beth on DOCLINE information and Terri on MedlinePlus and NIHSeniorHealth.gov.

MJ, Janice, Dale, Beth, Becky, Terri, Sheila and Toni attended the MLA annual meeting from May 15, 2005 to May 19, 2005 in San Antonio, TX.

Publications by SE/A staff included:

- Terri contributed an article on what the NN/LM and the consumer health outreach classes available to *West Virginia Libraries*
- Terri and Becky submitted an article on NN/LM services to the South Carolina Library Association newsletter (http://www.scla.org/uploads/Documents/sclanewsletterv4n1.pdf)
- Terri and Becky submitted an article on NN/LM services to the Florida Library Association newsletter (http://www.flalib.org/library/fla/libynews.shtml#dec2005z)
- Terri and Becky submitted an article on NN/LM services to the *Southeastern Librarian* (newsletter for the Southeastern Library Association)
- Becky wrote an article for the "Family Matters" section of the *Pediatric Nursing Journal* about Spanish health information resources for nurses which will be published in the summer, 2006

Additions to our website included state pages for Alabama, the U.S. Virgin Islands and West Virginia.

E. Grants

We assisted Network members with grant questions and referred callers to the NIH grant application information on the web. We monitored grant web sites and forwarded pertinent information to the region about grants and deadlines at updates and on the nnlm-sea list.

F. Evaluation and Feedback

Feedback from Network members, health professionals and the Regional Advisory Council was provided throughout the year to the National Network Office (NNO) via electronic mail and in quarterly reports.

A request for quotation was issued to host and facilitate state planning teams. The University of Tennessee, Knoxville was funded for a state planning team in Tennessee. Two meetings were held in Nashville and a final report submitted for the project. At the March 6, 2006 meeting, Janice provided a 45 minute presentation on NN/LM and NLM funding opportunities.

Janice attended two planning meetings for the North Carolina state planning team in Chapel Hill. The group did a series of focus groups targeting consumer health outreach and NC Health Info promotion. As a result of the planning, they submitted a request to the NC State Library for outreach training but were not funded. We expect they will submit a proposal at our next funding call.

Janice, Dale, Terri, Becky and Sheila attended the class *Planning and Evaluating Health*

Information Outreach Projects offered by the NN/LM Outreach Evaluation Resource Center.

Sheila participated in the NN/LM Outreach Activity Working Group in an effort to improve the Online Activity Reporting Form system.

II. Outreach

- Outreach Activity Sessions Conducted by SE/A RML Staff
- Outreach Activity Sessions Conducted by SE/A Subcontractors
- All SE/A Outreach Activities that Noted Greater than 50% Minorities Present

A. Outreach to Health Professionals

There are 319 Network libraries providing Loansome Doc services in the Region. 88 referrals were made this year. The number of referrals declines each year as web resources take on a greater importance. The number of providers continues to decline as well due to copyright and e-licensing concerns.

We worked with NLM on an east coast tribal consultation to plan a future exhibit on native health and healing. Arrangements were made for the meeting to be held at the National Museum of the American Indian in Washington, DC, on June 22-23, 2006. We are providing logistical support to NLM and meeting participants.

SE/A staff made visits to Network members and health professional groups to support outreach. This included: University of Alabama Student Health Center, Tuscaloosa; Shelton State Community College Nursing Department, AL; Brooks-Cork Library, AL; Fredd Campus Branch Library, AL; Indian Health Services, Nashville, TN; and CDC staff, Atlanta, GA.

We continued to work on the objectives set by the NN/LM Task Force for Public Health. The RML conducted 18 activities involving public health organizations and subcontractors provided an additional 110 activities.

We funded 4 new health professional projects in year 05:

- Johns Hopkins University Maryland Public Health Practitioners Information Access & Use project
- Magnolia Coastlands AHEC Southeast Georgia Web Presence project
- University of Virginia Connecting Congregations Project
- Three Rivers AHEC Statewide Outreach to GA Healthcare Providers

Continuing projects: (Attached are reports for year 05, if results were available, and the total project)

University of Maryland, Baltimore – Health Outreach to Faith Communities through a Parish Nurse Program

http://www.parishnursing.umaryland.edu/

Mountain AHEC – Access to Electronic Health Information

Florida State University – PDA Network

George Washington University – School Nurses Information Outreach

Foothills AHEC – Web Presence for Public Health Department

Spartanburg Regional Healthcare System – Community Health Information Partners

University of North Carolina - NC AHEC Network Training and Outreach Initiative

Johns Hopkins University - Maryland Public Health Practitioners Information Access & Use project

Magnolia Coastlands AHEC - Southeast Georgia Web Presence project

University of Virginia - Connecting Congregations Project

Three Rivers AHEC - Statewide Outreach to GA Healthcare Providers

B. Consumer Health Services

Site visits made on behalf of outreach projects included:

eHealth: Promoting Health and Wellness project, Mississippi Valley State University, Itta Bena, MS; Community Outreach Information Network (COIN) project, Virginia Commonwealth University, Richmond, VA; Healthy Connections through OCLS project, Orange County Public Library System, Orlando, FL; CHIPS project, St. Thomas Hospital, Nashville, TN; Rural Health Outreach Information Outreach project, Tuskegee University, Tuskegee, AL.

All presentations and outreach activities were reported in the Outreach Activity database.

Presentations:

- Terri presented the *Homework Help* program at Tennessee Library Association/Southeastern Library Association conference, Memphis, TN.
- Terri gave a presentation *Homework Help: Science Resources from the National Library of Medicine* at the West Virginia Library Association conference in Shepherdstown, WV.
- Janice participated on a health funding panel at the Foundation Center of Atlanta.
- Janice participated on a panel to launch the Information Rx project at an Alzheimer's support network conference in West Palm Beach, FL.
- Terri gave a presentation on consumer health resources and an NLM update at a meeting of the Tidewater Health Sciences Librarians, Hampton, VA.

• Beth demonstrated the *Public Face of the National Library of Medicine* at the annual luncheon meeting of the Maryland Interlibrary Loan group (MAILL), Frederick, MD.

Outreach visits included:

Baltimore Housing and Urban Development (HUD) office; West Virginia Health Right, Charleston, WV; Howard County Central Library, Columbia, MD; and West Virginia Library Commission, Charleston, WV.

We continued to work on the objectives set by the NN/LM Task Force for Public Libraries. Activities included 49 activities by SE/A staff involving public librarians as well as 332 by subcontractors. During the four years of this project, training has occurred in each state.

We funded 12 new consumer health projects in year 05:

- Morehouse School of Medicine Consumer Health and Toxicology Information Project
- New Hanover County Public Library Health Information in the Community Project
- University of Alabama Birmingham Healthy Spirit 2
- University of South Carolina Information Intermediary Workshops and Development Project
- Virginia Commonwealth University Virginia Information Rx/Women's Health Clinic project
- Western Maryland AHEC West Virginia Outreach Project
- Wicomico County Health Department Electronic Access to Health Information for the Public, Phase 2
- Johns Hopkins Bayview Medical Center Health Promotion in the Community
- St. Elizabeth's Hospital Planning for Health Enhancement through Literacy
- Three Rivers AHEC One Church One Computer Project
- Spry Foundation MedlinePlus and NIHSeniorHealth.gov Senior Project
- Mercer University Georgia Go Local

Continuing projects: (Attached are reports for year 05, if results were available, and the total project)

University of North Carolina – Chapel Hill – North Carolina Health Information Online http://www.nchealthinfo.org/home.cfm

Roanoke Public Library – Consumer Health project

University of Tennessee Health Sciences Center – WebHealth for Seniors

Wicomico County Public Health Department – Access to Electronic Health Information http://www.regionalresourcecenter.org

University of Virginia – JABA Project

George Washington University – Partners V http://www.gwumc.edu/partners/

Medical University of South Carolina – REACH 2010 Faith-in Health Initiative

Wicomico County Free Library – Life Option Community

East Tennessee State University - Access to Electronic Information Project

Mississippi Valley State University – eHealth: Promoting Health and Wellness Project

University of Tennessee Health Science Center –METEOR project

St. Thomas Hospital – CHIPS Project

Orange County Library System – Healthy Connections through OCLS

Medical University of South Carolina – Hands-on Health Education

Wake Forest University - Access to Electronic Health Information for Children and Parents

Tuskegee University – Rural Health Outreach Project

Morehouse School of Medicine - Consumer Health and Toxicology Information Project

New Hanover County Public Library - Health Information in the Community Project

University of Alabama Birmingham - Healthy Spirit 2

University of South Carolina - Information Intermediary Workshops and Development Project

No activities reports have been entered. All classes are scheduled for their extension period.

Virginia Commonwealth University - Virginia Information Rx/Women's Health Clinic project

Western Maryland AHEC - West Virginia Outreach Project

Wicomico County Health Department - Electronic Access to Health Information for the Public, Phase 2

Johns Hopkins Bayview Medical Center - Health Promotion in the Community

St. Elizabeth's Hospital - Planning for Health Enhancement through Literacy

Three Rivers AHEC - One Church - One Computer Project

Spry Foundation - MedlinePlus and NIHSeniorHealth.gov Senior Project

Community-based Implementation Projects:

Virginia Commonwealth University - C.O.I.N. Project

Medical University of South Carolina- REACH 2010 Charleston and Georgetown Diabetes Coalition Rural Health eAccess Project

Medical University of South Carolina- Partnering for Progress: Allendale on the Move

George Washington University - Health Information Partners (HIPS)

C. Training

Terri worked with Michelle Eberle, consumer health coordinator for the New England Region, to revise the *Beyond an Apple a Day* class and renew it with MLA.

Beth's CE course, *Easy to Read Health and Wellness Material for Consumers*, was approved for four and six MLA CE contact hours for one year.

The course Vive la Vida Sana (Livin' the Healthy Life: Health Resources for Spanish Speaking Librarians) was approved by MLA for renewal.

The course ¿No Comprende? Spanish Health Information for English Speaking Librarians was approved by MLA for renewal.

The ClinicalTrials.gov class received renewed MLA accreditation.

In March, Sheila attended the MLA CE Institute on Web-Based Instruction in Chicago, IL. She will be converting the ¿No Comprende?: Spanish Health Information Resources for English Speaking Librarians to a web-based course.

The new consumer health genetics class has been approved by the Medical Library Association for four credit hours and will be part of the Consumer Health Information Specialization.

SE/A staff provided 128 outreach activities in the Region to 1,722 participants. Session content included 46 PubMed activities, 74 MedlinePlus activities, 36 ClinicalTrials.gov activities, 11 NLM Gateway activities, 15 TOXNET activities, 28 non-technology activities and 75 with technology content.

Subcontractors provided 902 activities to 15,939 participants in year 05.

We funded the following training awards:

- Morton Plant Mease Health Care for consumer health classes to the public librarians in the Tampa Bay area
- VIA VA College of Osteopathic Medicine for classes to personnel at five hospitals in SW Virginia
- Mid-Atlantic Chapter of MLA to hold the *Foraging Through the Licensing Wilderness* class in Charlottesville, VA, October 2005
- Southern Chapter of MLA to hold the *Evidence-based Information Services Delivery: Oh Librarian, Where Art Thou?* class in San Juan, PR, October 2005
- Association of North Carolina Health and Science Libraries to hold the *Surveys Made Easy* class, November 11, 2005, Chapel Hill, NC
- Eastern Virginia Medical School Brickell Medical Sciences Library to train staff of the Portsmouth Public School, city mayor and councilmen at the Portsmouth Wellness Day
- Rex Healthcare Library to host the *Introduction to Study Design and Critical Appraisal* class for hospital researchers
- Southern Chapter to hold *Disaster Preparedness* by Tina Mason, SOLINET, to be taught at the joint meeting of the Southern and Mid-Atlantic Chapter of MLA, October 2006 in Atlanta, GA
- Mid-Atlantic Chapter to hold *The Accidental Trainer* by Max Anderson, SOLINET, to be taught at the joint meeting of the Southern and Mid-Atlantic Chapter of MLA, October 2006 in Atlanta, GA
- Special Libraries Association to provide *Information Hubs for Molecular Biology Databases and Software and Molecular Structures: Retrieval and Visualization* at the University of Maryland Health Sciences & Human Services Library, June 10, 2006
- Association of North Carolina Health and Science Libraries for the 2006 Spring meeting, *Teaching with High Tech: Technology for Library Instruction*, May 5, 2006 in Charlotte, NC
- Ma Flo's Health Awareness team to provide four classes on internet training and web-based health resources in Dunbar, SC
- Alabama Health Libraries Association to provide a training session at the meeting of the American Association of Grant Professionals, Birmingham, AL, November 9, 2006
- Southern Chapter of MLA to fund David Satcher, Director of the Center of Excellence on Health Disparities, National Center for Primary Care, to speak on health disparities at the 2006 joint meeting of the Southern and Mid-Atlantic Chapters of MLA

D. Exhibits

SE/A staff exhibited, and assisted at exhibits, at the following national meetings:

- May 30-June 1, 2005 Toni and Janice exhibited at the annual meeting of the American Association of Physician Assistants
- June 18-21, 2005 Sheila exhibited at the American Association of Nurse Practitioners in Orlando, FL
- August 11-13, 2005 Toni and Sheila exhibited at the American Association of Diabetes Educators, Washington, DC
- October 21-26, 2005 Terri and Toni exhibited at the American Osteopathic Association conference, Orlando, FL
- November 17-18, 2005 Dale and Janice exhibited at the American Academy of Family Physicians and Society of Teachers of Family Medicine Patient Education Conference, Orlando, FL
- November 18-21, 2005 Dale assisted at the Gerontological Association of America conference, Orlando, FL (with South Central Region)
- November 27- December 2, 2005 Dale assisted at the Radiological Society of North America conference, Chicago, IL (with/for Greater Midwestern Region)
- March 30-April 1, 2006 Toni and Stephanie Dennis exhibited at the annual conference of the National Association of Pediatric Nurse Practitioners, Washington, DC
- April 6-8, 2006 Toni, Beth and Sheila exhibited at the annual meeting of the National Student Nurses Association, Baltimore, MD
- April 20-21, 2006 Toni exhibited and presented at the annual meeting of the Association of Independent Information Professionals, Miami, FL

SE/A staff exhibited at the following health professional-focused shows:

- May 24-26, 2005 Dale exhibited at the South Carolina Public Health Association/Southern Public Health Association Meeting, Myrtle Beach, SC
- September 16-18, 2005 Toni exhibited at the American College of Physicians-Florida Chapter, Sarasota, FL
- September 29–October 1, 2005 Sheila exhibited at the Alabama Student Nurses' conference, Mobile, AL
- October 13, 2005 Toni exhibited at the annual conference of the North Carolina Nurses Association, Raleigh, NC
- February 27, 2006 Dale exhibited at the Passport to Information, University of South Florida Shimberg Library, Tampa, FL
- March 23, 2006 Toni exhibited at the PDA Symposium hosted by University of Tennessee Health Sciences Center Library, Memphis, TN
- April 28, 2006 Sheila exhibited at the Spring Education Day for Holy Cross Hospital, Silver Springs, MD

We exhibited at the following consumer-focused shows:

- June 24-26, 2005 Dale and Becky exhibited at Atlanta Pride, Atlanta, GA
- July 16, 2005 Becky exhibited at Choctaw Indian Fair, Philadelphia, MS
- August 5-6, 2005 Becky and Terri exhibited at Multifest, Charleston, WV
- November 2, 2005 Becky and Tierney Lyons of the University of Maryland exhibited at University of Maryland's Latino Mini-Med School for the Community, Rockville, MD
- February 15-16, 2006 Terri exhibited at Senior Expo, Melbourne, FL
- April 7-9, 2006 Becky exhibited at Southern Women's Show, Richmond, VA

We exhibited or assisted at the following meetings of information professionals:

- June 25-28, 2005 Terri assisted with the NLM exhibit a the American Library Association, Chicago, IL
- September 20-23, 2005 Becky exhibited at International Congress for Medical Librarians 9, Salvador de Bahia, BR
- September 29-30, 2005 Toni exhibited at the Southern Regional Conference of the Special Library Association, Williamsburg, VA
- October 4-6, 2005 Toni exhibited at the annual meeting of Mid-Atlantic Chapter of the Medical Library Association, Charlottesville, VA
- October 22-23, 2005 Sheila, Dale and Beth exhibited at the Medical Library Association, Southern Chapter's 55th annual meeting, San Juan, PR
- March 6, 2006 Toni exhibited at the annual meeting of the Georgia Health Sciences Library Association, Lake Oconee, GA
- March 22 -24, 2006 Terri exhibited for the National Library of Medicine at the Public Library Association conference, Boston, MA.
- April 19-20, 2006 Janice exhibited at the Florida Library Association meeting, Orlando, FL

As part of our outreach program, we invited applications from SE/A network members to exhibit at state or regional meetings of health professionals, library associations, or health consumers. Exhibiting enables Network members to promote access to electronic health information needed to make informed health decisions. At the same time, it allows the exhibitor to meet local clients and to promote local services along with those of other Network member libraries. SE/A Network members can apply for up to \$2,000 for each exhibit.

We funded the following exhibit awards:

- Association of North Carolina Health and Science Librarians for the NC Library Association meeting, September 21-23, 2005, Winston-Salem, NC
- East Tennessee State University for the Tennessee Section of ACOG & AWHONN meeting, September 9-10, 2005, Nashville, TN
- Northwest AHEC for the Emery Miller Medical Symposium, Myrtle Beach, SC
- Georgia Health Sciences Library Association for the Georgia Council of Media Organizations, Georgia Library Association, Georgia Association of Instructional

- Technology, and Georgia Library Medical Association and the Georgia Education Publishers Association meeting, October 12-24, 2005, Columbus, GA
- University of North Carolina Chapel Hill for the North Carolina Community Health Center Association meeting, August 18-20, 2005, Wilmington, NC
- Morehouse School of Medicine for the Institute for the Advancement of Multicultural and Minority Medicine Health Summer, June 25, 2005, Atlanta, GA
- University of North Carolina Chapel Hill for La Fiesta del Pueblo, September 10-11, 2005, Raleigh, NC
- St. Galilee Outreach Ministry for the Mission of Love Health Clinic event on August 19-20, 2005, Sparta, GA
- University of South Carolina for the South Carolina Chapter of the American Association for Mental Retardation, October 25-28, 2005, Myrtle Beach, SC
- Mercer University School of Medicine Library to exhibit at the Georgia Academy of Family Physicians meeting, November 10-11, 2005, Atlanta, GA
- East Tennessee State University Library to exhibit at the Tennessee Academy of Family Physicians meeting, October 25-28, 2005, Gatlinburg, TN
- Jackson-Butts County Public Library to exhibit at the 2005 Health Fair in partnership with the local hospital, AHEC and public health department, October 5, 2005, Jackson, GA
- Sentara Norfolk General Hospital for "Breaking the barriers" fair, October 28, 2005 at Sentara Careplex Hospital, Norfolk, VA
- Edward Via Virginia College of Osteopathic Medicine for the Virginia Rural Health Association Fall Conference, November 17-18, 2005, Natural Bridge, VA
- North Sarasota Public Library for a Public Library Health Fair, January 21-February 12, 2006, Sarasota, FL
- Mercer Medical Library for the Georgia Rural Health Association and Georgia Association of Primary Health Care, October 2-4, 2005, Jekyll Island, GA
- Edward Via Virginia College of Osteopathic Medicine for the Virginia Rural Leadership Conference, Council for Rural Virginia and Center for Rural Virginia, October 24-25, 2005, Roanoke, VA
- Morehouse School of Medicine for the SREB Council on Collegiate Education for Nursing annual conference, December 4-6, 2005, Atlanta, GA
- Eastern Virginia Medical School Health Sciences Library will exhibit at the Southern District American Alliance for Health, Physical Education, Recreation and Dance, March 1-6, 2006, Virginia Beach, VA
- Mercer University will exhibit at the Georgia Hospital Association meeting, February 14-15, 2005, Atlanta, GA
- Alabama Health Libraries Association will exhibit at the Alabama Library Association meeting, April 25-7, 2006, Florence, AL
- University of North Carolina Chapel Hill will exhibit at the North Carolina Obstetrical & Gynecological Society and NC Section of the American College of Obstetrics and Gynecology meeting, May 4-7, 2006, Greensboro, NC
- East Tennessee State University will exhibit at the Tennessee Primary Care Association meeting, April 23-25, 2006, Nashville, TN

- University of Virginia Health Sciences Library will exhibit at the Southwestern Virginia Medical Society meeting, March 31, 2006, Blacksburg, VA
- University of South Alabama to exhibit at the Medical Association of the State of Alabama meeting, May 4-7, 2006, San Destin, FL
- Association of North Carolina Health and Science Libraries to exhibit at the North Carolina Community College Learning Resource Association annual conference, July 26-27, 2006, Raleigh, NC
- Edward Via Virginia College of Osteopathic Medicine to exhibit at the Virginia Osteopathic Medical Association, April 20-23, 2006, Hot Springs, VA
- East Tennessee State University will exhibit at the 2006 meeting of the Tennessee Pharmacists Association, July 22-26, 2006, Knoxville, TN

Exhibit reports were submitted to the exhibits database as received.

Volunteers at this year's exhibits included: Stephanie Dennis.

Classes at meetings included:

- April 6, 2006 Keeping up with PubMed at the Society of Pediatric Nursing meeting, Orlando, FL
- April 20, 2006 Two sessions of PubMed Expert Searching at the annual meeting of the Association of Independent Information Providers, Coral Gables, FL

E. Technology Awareness

Colette was appointed to NN/LM web redesign team for the redesign of nnlm.gov site and nnlm intranet site. She worked through the spring to complete the work on the redesign for a June roll out.

We funded 15 electronic document delivery awards this year. Recipients included:

- McGuire VA Medical Center, Richmond, VA
- VA Medical Center, Gainesville, FL
- AnMed Health, Anderson, SC
- Miami VA Medical Center, Miami, FL
- Georgetown University Dahlgren Memorial Library, DC
- VA Medical Center, Lake City, FL
- James A. Haley Veterans' Hospital, Tampa, FL
- VA Medical Center Hampton, VA
- VA Medical Center West Palm Beach, FL
- VA Medical Center, Jackson, MS
- Carolinas HealthCare System, Charlotte, NC
- Halifax Regional Medical Center, Roanoke Rapids, NC
- Carraway Methodist Medical Center, Birmingham, AL
- Holy Cross Hospital, Silver Spring, MD
- Durham Medical Center, Durham, NC

As part of our outreach program, we distributed a call for applications from SE/A network members to promote the use of information technology to improve access to health information, introduce new technology, or introduce new uses of old technology for health professionals or health consumers. A \$5,000 maximum funding limit was made available to requestors for programs or cybercafes.

We approved funding for the following technology awareness programs:

- Helping our Latin Americans consumer health fair
- Georgia Health Sciences Library Association conference to improve consumer health awareness throughout the state
- Eastern Virginia Medical School Info Fair
- University of North Carolina Chapel Hill conference on interdisciplinary team research through the use of collaboration center technology
- Virginia Commonwealth University PDA fair
- University of Tennessee Health Sciences center PDA fair
- University of South Florida "Passport to Information" fair

Final reports received were included with the quarterly reports.

F. Library Improvement

We funded two library improvement projects this year. Each project ran for one year. Projects included: St. Croix Vocational School, VI and Southeastern Lifestyle Fitness Center, Lumberton, NC (managed by Southeastern Regional Medical Center.)

Site visits were made to the following library improvement sites: St. Croix Vocational School, VI; Southeastern Regional Medical Center, Lumberton, NC; Saint Joseph's Mercy Foundation, Atlanta, GA; and Frederiksted Health Center, Ingeborg Nesbitt Clinic, St, Croix, VI

Projects ending this year included:
Mount Sinai Medical Center, Miami, FL
Saint Joseph's Mercy Foundation, Atlanta
University of South Alabama Knollwood Hospital
Southeastern Regional Medical Center, Lumberton, NC
Frederiksted Health Center, Ingeborg Nesbitt Clinic, St, Croix, VI
Bethesda Healthcare System in Boynton Beach, FL
St. Croix Vocational School

G. Connections

In March Janice, along with our regional representatives Jan LaBeause and Lee McCarley from Mercer University, attended the NLM Centric meeting at the New York Academy of Medicine.

We again awarded the Community Connections project award. This award is for equipment, software and training to community or faith based organizations that wish to connect to the Internet and provide health information to community members. We advertised our year 05 community connections award. 57 applications were received from community and faith groups throughout the region. Seven awards were made to include:

- King's Daughter Medical Center, Brookhaven, MS
- LifeLines Foundation Community Native American Program, Baltimore, MD
- MaFlo's Health and Awareness Team, Georgetown, SC
- Women Watch Afrika, Inc., Atlanta, GA
- People's Intergalactic Food Conspiracy No. 1/The Co-op, Durham, NC
- East Tallapoosa Medical Foundation, Inc., Dadeville, AL
- WV Health Right, Charleston, WV

Site visits were made King's Daughter's Medical Center, MaFlo's Health and Awareness Team, and LifeLines Foundation Community Native American Program (CNAP) in support their projects.

We advertised the availability of a Katrina Relief award. Libraries, hospitals and clinics in Mississippi that are in the zip codes identified as disaster areas are eligible. The maximum \$5,000 award can be used to purchase:

- Computer equipment for health professional/librarian use
- Computer equipment for consumer/patient use
- Internet connection
- Membership in the Mississippi Health Sciences Information Network (MisHIN)
 Membership for electronic journal and database access and document delivery
- 5 basic health sciences reference texts

Katrina Relief Awards include:

- Mobile Infirmary, Mobile, AL
- University of Southern Mississippi Gulf Coast Library, Long Beach, MS
- Garden Park Medical Center, Gulfport, MS
- Bay St. Louis Pediatrics, Diamondhead, MS
- William Carey College Libraries, Hattiesburg, MS (for Gulfport campus)
- Memorial Medical Center of Gulfport, MS
- Medical Foundation of South Mississippi, Gulfport, MS
- LMA anesthesiology group of Hancock Medical Center, Bay St. Louis, MS
- Gunter Library, Gulf Coast Research Laboratory, Ocean Springs, MS
- Hancock Medical Center, Quality Resources and Medical Staff, Bay St. Louis, MS
- Marion General Hospital, Columbus, MS

Additional connections were supported also through our subcontracting efforts.

III. Staffing

Several staff changes occurred this year. Colette Becker was promoted to web developer in March. In April, Becky Hebert resigned her position as community outreach coordinator effective at the end of May. Her position will be advertised in mid-May. Also in April, Ruth Collins position concluded with the end of this contract. A new position was proposed for the new contract period.

Current staff includes:

Director – MJ Tooey

Executive Director - Janice Kelly

Outreach Coordinator - Toni Yancey

Outreach Coordinator – Sheila Snow-Croft

Network Access Coordinator - Beth Wescott

Consumer Health Outreach Coordinator – Terri Ottosen

Community Outreach Coordinator – Becky Hebert

Technology Coordinator – J. Dale Prince

Web Developer - Colette Becker

Secretary - Evelyn Peyton

Secretary - Mary Ruth Collins